

Managing Redundancy

Unemployment in East Herts has risen considerably as a result of Covid. Citizens Advice East Herts has put together a fact sheet with some tips and reference points for people managing the transition in and out of work. In summary:

Check how much redundancy pay you can get. Have a look at www.citizensadvice.org.uk/work/leaving-a-job/redundancy/redundancy-pay
If you're not able to access the internet, call Citizens Advice who can go through it.

Check you have received all the money you are entitled to. Speak to your employer or call Citizens Advice if there's a problem with your final pay. **ACAS** can help resolve disputes with your employer. 0300 123 1100 www.acas.org.uk

Check if you have to pay tax on your redundancy pay. **HM Revenue and Customs Taxes Helpline:** 0300 200 3300 Monday to Friday, 8am to 8pm; Saturday 8am to 4pm

Claiming benefits

You might be able to claim benefits while you're looking for a new job, like Universal Credit. To see what benefits you may be entitled to you can use an online calculator, eg www.betteroffcalculator.co.uk/free. If you are unable to use the online benefit calculator, call Citizens Advice and an adviser will carry out a benefit check for you.

Citizens Advice has a dedicated **Help to Claim** service, which offers support for anyone who is applying for Universal Credit for the first time. Call 0800 144 8 444 or contact citizensadvice.org.uk/helptoclaim

Contact Citizens Advice

Citizens Advice East Herts is there to help if you need to talk things through:

- **Adviceline (Herts):** 03444 111 444 (10:00 – 16:00 Monday – Friday)
- **Message Line for East Herts residents:** 01920 459944 – call anytime and leave a message. An adviser will get back to you within 24 hours (messages received between Thursday 15:00 – Sunday, will be responded to on the following Monday)

www.citizensadvicееastherts.org.uk